

Accommodation rules

Guest Accommodation

Accommodation of guests at Three Lakes is based on a contract of accommodation concluded in accordance with § 2326 and following of Act No. 89/2012 Coll., Civil Code, pursuant to which the accommodation provider provides the accommodated person with temporary accommodation for an agreed period, and the accommodated person (hereinafter referred to as the "guest") undertakes to pay the accommodation provider for accommodation and associated services within the period specified in these accommodation rules.

The accommodation agreement is always concluded in writing. At least a written or e-mail confirmation of the reservation order or the completion of the guest registration card is sufficient to comply with the form requirement. The guest registration card contains the guest's name, surname, address, ID number or passport number for registration in the house register. The guest is obliged to present an identity document to verify these details.

Without presenting an identity document, the guest cannot be accommodated. By being accommodated, the accommodated person hereby agrees to the processing and storage of their personal data by the accommodation provider to the extent of the information provided, for the purpose of providing accommodation and keeping records of guests in accordance with Act No. 565/1990 Coll., on local fees and Act No. 326/1999 Coll., on the residence of aliens in the Czech Republic.

Further obligations of the guest and the accommodation provider regarding the keeping of the register book or house register are specified by the above-mentioned legal regulations.

The number of persons in the room corresponds to the number of persons registered for accommodation. The guest undertakes to notify the exact number of persons upon registration. Guests are not allowed to pass on the premises designated for accommodation to another person without the accommodation provider's consent. Accommodation means the use of premises designated for accommodation and common areas of accommodation.

- The guest pays for the accommodation using online payment according to the valid price list. Cancellation terms are specified when making a reservation in the reservation system.
- On the day of arrival, access to the apartment is usually allowed from 2:00 pm.
- The accommodation facility may accommodate a guest who is properly registered. To this end, the guest shall present an ID card, passport, or other valid document serving as proof of identity upon arrival.
- The guest will receive the keys to the apartment.
- The guest is obliged to vacate the room by 10:00 on the last day of the stay. If the guest fails to do so, the operator is entitled to charge the price of the stay for the following day, or to evict the guest from the room without their consent.
- Smoking is strictly prohibited throughout the building.
- The guest is obliged to wash and clean the dishes, empty the fridge, and take the rubbish to the bin at the end of the stay. Containers for recycling are located in the center of Celadna.

- The facility is connected to a wastewater treatment plant. Rules for the proper use of the treatment plant will be described in detail in each apartment.
- If any damage occurs due to improper handling, we will require payment for repairs. The pool upkeep will also be explained on-site.
- The guest is responsible for securing the property by locking it if they leave it during their stay (e.g., for a trip or walk...).

The guest is liable for damages caused by their own negligence or intent according to generally binding legal regulations. In the event of the entrusted property or equipment being destroyed, the guest will be required to provide adequate financial compensation.

From 10 pm to 6 am, the guest is obliged to observe quiet hours.

More information:

- Accompanying adults are responsible for the safety of children.
- The entire property is fenced and parking is available directly at the house.
- All windows have shutters, please handle them carefully.
- Some windows have insect screens, please use them when ventilating.
- Towels and dishcloths will be provided.
- Please do not remove the bedding.
- A lockable storage area for bicycles and other sports equipment is available at the pool cottage.
- From the 1st of July to the 31st of August we prefer weekly stays.
- **Dogs and other pets are not allowed in the accommodation.**
- **Large parties or events are not allowed in the accommodation.**

The owner of the accommodation is:

Name: Petr Hyner

IN: 11197617

If you have any questions, please contact the owner through the telephone number or email on the accommodation's website.

Modified: 27.06.2023